

Acoustic-Lightboard®

Product Guide and Warranty



Manufacturer

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Installation

Acoustic-Lightboard® panels are specified and should be used for interior applications only. Their dimensional stability and light weight allows for vertical and horizontal installations. The limited warranty below is made subject to Buyers compliance with Richter's installation guidelines.

Acoustic-Lightboard® is designed and manufactured using natural and engineered wood products. Although dimensionally stable it is still acceptable to expansion and contraction when exposed to environmental variables. Installation should be done only when the temperature and humidity closely approximate the interior conditions that will exist when the building is occupied. The heating and cooling systems shall be operating before, during, and after installation, with the humidity on the interior spaces maintained between min. 35% - max. 55%.

Prior to installation panels should always be allowed to acclimate on site 72 hours prior to installation. For factory finished panels, the recommended acclimation time is one full week. The site must be free of wet and/or dusty trades and the climate conditions stabilized to normal operational levels.

Richter recommends following the Architectural Woodwork Institute (AWI) standards for onsite woodwork storage procedures prior to product installation. Acoustic-Lightboard® can be cut using power saws with carbide tipped blades. The finish surface should be protected against scratching or damage from power tool and equipment.

Cleaning

Acoustic-Lightboard® may be cleaned with a damp cloth and mild detergent. If in doubt about the suitability of a particular cleaner or detergent, check with its manufacturer. Use of abrasive cleaners, powders, scouring pads, steel wool, sandpaper, etc., can damage the finish of the surface and are not recommended. Acid or alkaline-based cleaners, compounds, etc., will mar, etch, corrode, and permanently discolor the finish surface. Never

use these materials on Acoustic-Lightboard® nor allow bottles, rags, etc., contaminated with them to contact the surface. Accidental spills or splatters from these harsh materials should be wiped off immediately, and the area cleaned thoroughly with a damp cloth.

Limited Warranty

Richter expressly warrants that, for a period of one (1) year from the date of sale, Acoustic-Lightboard® products will be free of defects in materials and workmanship, and when properly handled and fabricated, will conform, within accepted tolerance, to applicable manufacturing specifications. This limited warranty only applies to Acoustic-Lightboard® products that are stored, handled, fabricated and installed in the manner recommended by Richter. Due to the variety of uses and applications to which Acoustic-Lightboard® may be put, RICHTER MAKES NO WARRANTY THAT THIS PRODUCT IS SUITABLE FOR ANY PARTICULAR PURPOSE AND MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OTHER THAN THOSE SET FORTH ABOVE.

Since wood is a natural product there will be variations in color, tone and grain that are not covered by this warranty. Changes in color due to exposure to lighting conditions, sunlight and age are also not covered by the limited warranty.

Limitations of Warranties

THE WARRANTIES SET FORTH HEREIN OR IN ANY OTHER RICHTER WARRANTY DOCUMENTS WITH RESPECT TO ACOUSTIC-LIGHTBOARD® PRODUCTS ARE THE ONLY WARRANTIES MADE BY RICHTER IN CONNECTION WITH THESE PRODUCTS, AND ARE EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. PRODUCTS SOLD BY RICHTER ARE SOLD ONLY WARRANTED TO THE SPECIFICATIONS SET FORTH BY RICHTER IN WRITING. RICHTER'S SOLE OBLIGATION FOR A REMEDY TO BUYER SHALL BE REPAIR OR REPLACEMENT OF NON-CONFORMING PRODUCTS, OR AT THE SOLE OPTION OF RICHTER, RETURN OF THE PRODUCT AND REFUND OF THE PURCHASE PRICE. BUYER ASSUMES ALL RISK WHATSOEVER AS TO THE RESULT OF THE USE OF THE PRODUCTS PURCHASED, WHETHER USED SINGLY OR IN COMBINATION WITH OTHER SUBSTANCES. The laws of your state or jurisdiction may affect these limitations and/or exclusions from liability and damages; and may cause certain provisions hereof regarding implied warranties not to apply.

Limitation of Liability

No claim by Buyer of any kind, including claims for indemnification, whether as to quality or amount of products delivered or for non-delivery of products, shall be greater in amount than the purchase price of the products with respect to which damages are claimed. IN NO EVENT SHALL RICHTER AND/OR RICHTER USA, INC. BE LIABLE TO BUYER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, RELIANCE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES OR LOSS OF PROFIT, REVENUE OR USE, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF, THE SALE, DELIVERY, SERVICING, USE OR

LOSS OF USE OF THE PRODUCTS SOLD HEREUNDER, OR FOR ANY LIABILITY OF BUYER TO ANY THIRD PARTY WITH RESPECT THERETO. BUYER SHALL INSPECT ALL PRODUCTS FOR NONCONFORMITY AND DEFECTS PROMPTLY UPON RECEIPT. Failure by Buyer to give Richter or Richter USA, inc. written notice of any claim within thirty (30) days from date of delivery or, in the case of non-delivery from the date fixed for delivery shall constitute a waiver by Buyer of all claims in respect of such products. These terms shall be deemed to be incorporated into any purchase order or contract for the sale of Acoustic-Lightboard® products.

This limited warranty gives the Buyer of Acoustic-Lightboard® products specific legal rights. Other rights may be available which vary from state to state. Any information or suggestion concerning application, specifications or compliances with codes and standards is provided solely for your convenient reference and without any representation as to accuracy or suitability. Richter and Richter USA, Inc. disclaims any responsibility for advising Buyer of its legal rights. The Buyer must verify and test the suitability of any information or products for their own particular purpose of specific application, and consult with qualified construction experts as needed.

Problems

Richter wants you to be pleased with your purchase of our Acoustic-Lightboard® materials and products. Call your distributor first to report any problems. You must notify Richter USA, Inc. in writing of any product failure within thirty (30) days of first observation in order to make any claim under Richter's limited warranty.

If you have any further questions or concerns, please contact us at:

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